

**STATE LEVEL IMPLEMENTING AND  
MONITORING COMMITTEE,  
HARYANA STATE**

**Tender Document  
For  
Deployment and Training of  
Software Package  
For  
Computerisation of 325 PACS in 9 districts of  
Haryana state in 2 groups of 186 and 139 PACS**

**STATE LEVEL IMPLEMENTING AND  
MONITORING COMMITTEE,  
HARYANA STATE**

**PART I**

**Tender Document  
For  
Deployment and Training of  
Software Package  
For  
Computerisation of 186 PACS in 4 districts of  
Haryana State  
Group I**

Date of Issue: \_\_\_\_\_

Issued to:  
\_\_\_\_\_  
\_\_\_\_\_

No. of Pages: -----

**Due Date for submission: 15.00 hrs on 07 December 2009**

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## GROUP -I

### **Tender Document for Deployment and Training of Software Package for Computerisation of PACS Under Revival Package**

State Level Implementing and Monitoring Committee (SLIC) for Haryana State desires to computerise the financial accounting work of PACS and set up database of the accounting transactions leading to the generation of the Day Book, Trial Balance, Balance Sheet and Profit and Loss Account and related Ledgers/Registers as indicated in the CAS & MIS instructions. An application software has been developed by SLIC for this purpose and it is to be deployed in **186 PACS in 4 districts viz. Ambala, Karnal, Kurukshetra and Yamunanagar (Group I) and 139 PACS in 5 districts viz. Bhiwani, Mahendragarh, Rewari, Rohtak and Sirsa (Group II) in the first phase.** The district -wise list of 186 PACS in Group I is given in Annexure A. The deployment of the software is to be done by Software Deployment Agency (SDA) in these identified PACS.

2. Haryana State Cooperative Apex Bank, Sector-17, Chandigarh invites Tender on behalf of SLIC for **Deployment and Training of the software package for common accounting system** in PACS from reputed SDAs. The scope of the work is as under:

#### **Scope of Work**

- i. Operationalise the software package for PACS common accounting system on the computers available in 186 PACS located in the operational area of 4 DCCBs as per enclosed list.
- ii. Master creation, data entry and validation of past and current year data as per requirement of the software in each of 186 PACS.
- iii. Train at least two staff / members in each of 186 PACS on the day-to-day operations of PC, accounting software, backup, etc.
- iv. Provide on-site support to 186 PACS till the current Day Book and previous month Trial Balance is generated.
- v. Provide on-demand on-site support to 186 PACS for 3 years.

3. **Validity period for the quotation:** Tender shall remain open to acceptance by SLIC **for a period of four months** from the date of opening of the envelope containing the financial quotes. The period may be extended by mutual agreement and the Vendor shall not cancel or withdraw their offer during this period.

4. The Vendor must submit their offer in the prescribed Performa only. Additional information, if desired, to be submitted, may be supplied as an independent write-up.

5. The rates quoted shall be inclusive of all taxes and duties and shall be firm and not be subjected to any variation. NABARD will deduct any applicable Tax at Source and pay the amount, net of such tax, only to the Vendor.

6. **Timely Completion:** The entire work of software deployment, data entry and training should be completed within **three months from the date of receipt of letter of award of work.**

7. The vendor will have to submit separate technical and financial envelopes. Vendors can bid for Group I or Group II or both. However, **Vendors will however have to submit separate bid for each group.**

8. Earnest money deposit of Rs 1 lakh per vendor (bidding for one or both groups) would be deposited by the vendor in the form of Demand draft or Bank Guarantee in lieu of EMD. The demand draft/ guarantee may be issued in favour of Haryana State Cooperative Apex Bank Ltd., Sector-17, Chandigarh.

9. The Successful vendor who will be awarded the order shall submit security in the form of Bank Guarantee/Demand draft @ 30% of the total cost valid for three years from the date of award of contract.

10. **Confidentiality:** The details of the offer proposed by the Vendor or its acceptance thereof with or without modifications by SLIC shall not be passed in part or full to any third party without SLIC prior written approval.

#### 11. **Minimum requirements of the Software Deployment Agency**

The vendor desirous of quoting for the work should satisfy the following minimum requirements:

i. The vendor should have prior experience in software deployment and training (preferably financial accounting software) in India for at least 3 years, as on **March 31, 2008.**

ii. The vendor should have minimum 28 IT trained staff on its rolls as on March 2008 for Group I and minimum 21 IT trained staff on its rolls as on 31 March 2008 for Group II. The financial bids of Group I will be opened first. The financial bid of Group II in respect of the vendor who would be considered for Group I would be opened only if it has additional 21 IT trained staff on its rolls as on 31 March 2008.

iii. The vendor should have a minimum annual business turnover of Rs.200 lakh for Group I from software deployment and training during the past three years and should be in profit during the period. Financial bid of Group I would be opened first. The financial bid of Group II in respect of the vendor who would be considered for Group I would be opened only if it has additional annual business turnover of Rs.250 lakh from Software deployment & training during the past 3 years and should be in profit during the period.

iv. The vendor should possess necessary expertise for training end-users using local language as a medium of instruction.

12. **Price:** The Vendor is required to provide a fixed fee for the entire scope of work, including providing on-demand on-site support to 186 PACS for 3-year period. However, a full breakdown of the 1st year fee into initial cost for deployment and cost for Training to PACS staff should be indicated separately. Charges for on-demand on-site support may be indicated separately for the 2nd and 3rd year.

13. **Terms of Payment:** The terms of payment will be as follows:-

10% of the total cost at the time of operationalising of the software onto the computers available in the 186 PACS and after due approval by SLIC.

25% of the total cost after completion of data entry of past and current data, training of 186 PACS staff on day to day operations of software and providing support to 186 PACS staff till previous month Trial Balance is generated.

25% of the total cost after completion of data entry of past and current data, training of 186 PACS staff on day to day operations of software and providing support to 186 PACS staff till current Day Book is generated.

10% of the total cost on submission of a Performance Bank Guarantee valid for 3 years from the date of award of the contract to SLIC.

15% of the total cost would be paid for on-site support at the end of 2<sup>nd</sup> and 3<sup>rd</sup> year on SLIC being satisfied that the agency has provided appropriate support during the year without any time delay.

14. Agencies desirous of submitting the offer for taking up the work for 186 PACS in Group I should submit their proposal in the Proforma given in Annexure I. **The Technical details and financial details of the Agency's offer should be submitted in two separate sealed envelopes for each group.** The agency should also indicate, in the technical details document, support envisaged/expected from SLIC.

15. Proposals complete in all respects should be submitted in two sealed envelopes along with **a letter stating that the Agency has understood the conditions mentioned in the Tender document and these are acceptable to them. The Vendor should not make any change in the terms and conditions of this Tender Document and give specific confirmation to this effect in the covering letter.** The envelopes shall be addressed to Managing Director, Haryana State Cooperative Apex Bank Ltd, Head Office, SCO 78-80, Sector-17B, Chandigarh. The envelopes should be marked "**Offer for Deployment and Training of Software Package for Computerisation of 186 PACS in Group I under the Revival Package - Technical Details**" and "**Offer for Deployment and Training of Software Package for Computerisation of 186 PACS in Group I under the Revival Package - Financial Details**". Both the envelopes should be submitted together on or before 3 p.m. on 07 December 2009. The envelopes containing the technical details will be opened at 4.00 p.m. on 07 December 2009 at the office of Haryana State Cooperative Apex Bank Ltd, Head Office, Sector-17, Chandigarh in the presence of agencies or their representatives, should they choose to remain present.

16. A pre-bid meeting will be held at HSCB, HO, Sector-17, Chandigarh at 12.00 pm at 27 November 2009. Interested agencies may attend the meeting to get clarifications on any of the information contained in the Tender document.

17. SLIC does not bind itself to accept the lowest or any tender and reserves the right to accept or reject any or all of the tenders, either in whole or in part without assigning any reasons for doing so.

#### 18. **Arbitration**

i. If any dispute, difference or question shall at any time arise between the parties as to the implementation / execution of this project or concerning anything herein contained or arising out of this Agreement or as to the rights, liabilities and duties of the parties hereunder, that the decisions of SLIC is final and binding, the same shall be referred to arbitration and a final decision, after giving atleast 30 days notice in writing to the other (hereinafter referred to as

the Notice for Arbitration) clearly setting out the terms of disputes) to a sole arbitrator who shall be appointed as hereinafter provided.

ii. For the purpose of appointing the sole arbitrator referred to above, the SLIC shall send to the SDA within 30 days of the notice of arbitration a panel of three names of persons who shall be presently unconnected with the organization of the SLIC or the SDA.

iii. The Vendors shall on receipt of the names as aforesaid select any one of the persons so named to be appointed as the sole arbitrator and communicate his name to the SLIC within 15 days of receipt of the names. SLIC shall thereupon without any delay appoint the said person as the sole arbitrator. If the SDA fail to communicate such selections as provided above within the period specified, SLIC shall make the selection and appoint the sole arbitrator from the panel notified to the SDA.

iv. If the arbitrator so appointed is unable or unwilling to act or refuse his appointment or vacate his office due to any reasons whatsoever, another sole arbitrator shall be appointed by selecting from remaining persons on the panel by SLIC.

v. The sole arbitrator shall have power to open up, review and revise any certificate, opinion of decision, requisition or notice and to determine all other matters in dispute which shall be submitted for arbitration and of which notice shall have been given as aforesaid subject to aforesaid. The arbitrator shall be governed by the Indian Arbitration Act in force.

vi. The award of the arbitrator shall be binding and final on the parties. It is hereby agreed that in all disputes referred to the arbitration, the arbitrator shall give a separate award in respect of each dispute or difference in accordance with the terms of reference and award shall be a reasoned award.

vii. The fees, if any, of the arbitrator is required to be paid before the award is made and published, be paid in equal proportion by each of the parties. The cost of the reference and award including the fees, if any, of the arbitrator shall be directed to be borne and paid by such party or parties to the dispute, in such manner or proportion as may be directed by the arbitrator in the award.

viii. SLIC and the SDA also hereby agree that the arbitration under this clause shall be a condition precedent to any right of action under the contract with regard to the matters hereby expressly agreed to be so referred to arbitration.

ix. Securities contained to be rendered notwithstanding any reference or dispute to the arbitration. It is specifically agreed that the SDA shall continue to render their services provided herein with all the diligence, professional skill and tact notwithstanding that any matter, question or dispute has been referred to arbitration.

19. **Liquidated Damages for Delay:** Time is the essence of the contract. If the SDA fails to complete the installation and commissioning as per the period defined in this RFQ and the delay is attributed to SDA, SLIC shall impose Liquidated Damages at a rate of 0.5 % of the total cost per week (Subject to the maximum of 5% of total cost).

Annexure - A

**Group - I**

Name of the CCB	Sr. No.	Name of PACS
1.Ambala	1	Ghel
	2	Jalbera
	3	Mandhour
	4	Jandli
	5	Barara
	6	Rajouli
	7	Allawalpur
	8	Holi
	9	Ugala
	10	Dera salimpur
	11	Thamber
	12	Adhoya
	13	Mullana
	14	Nahouni
	15	Dheen
	16	Binjalpur
	17	Mohra
	18	Tandwal
	19	Khuda Kalan
	20	Shahpur
	21	Majri
	22	Khojkipur
	23	Babyal
	24	Mithapur
	25	Bihta
	26	Saha
	27	Chourmastpur
	28	Mohra
	29	Chhapra
	30	Jodhpur
	31	Bullana
	32	Sounti

Name of the CCB	Sr. No.	Name of PACS
	33	Bishangarh
	34	Baknour
	35	Nanyola
	36	Naraingarh
	37	Dhamouli
	38	Nabipur
	39	LAHA
	40	Badhouli
	41	Nagawan
	42	Jeoli
	43	Ambli
	44	Patvi
	45	Sahahjadpur
2.Karnal	1	Gharaunda
	2	Thari
	3	Kutail
	4	Jalmana
	5	Biana
	6	Gudha
	7	Barsat
	8	Garhijatan
	9	Popra
	10	Bilona
	11	Moondh
	12	Samora
	13	Sanghowa
	14	Dhakwala
	15	Munak
	16	Kachwa
	17	Ardana
	18	Salwan
	19	Chochara

Name of the CCB	Sr. No.	Name of PACS
	20	Raipur Roran
	21	Nigdhu
	22	Barthal
	23	Naraina
	24	Ahbala
	25	Unchasamana
	26	Brass
	27	Gheer
	28	Nilokheri
	29	Shyamgarh
	30	Ballah
	31	Shahpur
	32	Kheri Naru
	33	Jundla
	34	Newal
	35	Kohand
	36	Dadlana
	37	Garhi Birbal
	38	Kunjpura
	39	Karnal Hr.
	40	Taraori
	41	Nissing
	42	Asandh
	43	Khandakheri
	44	Arainpura
	45	PabanaHasanpur
	46	Chandsamond
	47	Kalri Jagir
3.K/shetra	1	Amin
	2	Markanda KKR
	3	Kheri Ram Nagar
	4	Mirzapur
	5	Kainthal Khurd
	6	Barna
	7	Kamoda

Name of the CCB	Sr. No.	Name of PACS
	8	Ghararsi
	9	Bhaisi Majra
	10	Dhurala
	11	Kirmach
	12	Jyotisar
	13	Pipli
	14	Kaulapur
	15	Umri
	16	Sirsala
	17	Lohara
	18	Budha
	19	Ladwa
	20	Bakali
	21	Gajlana
	22	Kharkali
	23	Ramsaran Majra
	24	Hamidpur
	25	Deeg
	26	Churani Jattan
	27	Mohanpur
	28	Shahabad
	29	Nagla
	30	Pehowa
	31	Gledwa
	32	Bodhni
	33	Morthali
	34	Saina Saida
	35	Chajjupur
	36	Saraswati Khera
	37	Malikpur
	38	Chanalheri
	39	Borakh
	40	Ishaq
	41	Ramgarh Ror
	42	Rattangarh Kakrali



## Group I

### ANNEXURE – I - Format for submission of Quotation – Technical Details

Please ensure that your response clearly answers all the questions. If you use additional schedules or documentation to support your response, make sure that they are clearly cross-referenced to the relevant question.

#### **I. Basic Information Of Company**

<b>Particulars</b>	<b>Response</b>
1. Registered name	
2. Name and Designation of the authorized official responding to this request	
3. Contact telephone, fax number and E-mail address	
4. Registration number with date of registration	
5. Registered Office (address)	
6. Legal form of organisation	
7. Name and address of Parent company, if any	
8. Brief description of the organization including date of incorporation, list of major business areas and divisions, list of products and services provided, key milestones in it's development (not more than one A4 size sheet)	
9. A brief account of software deployment and training services provided	
10. <b>Financial:</b> (i) <b>Turnover:</b> (ii) <b>Profit:</b> (iii) copies of audited financial statements viz. Balance sheet & Profit & Loss A/c. for the last two years to be enclosed	<u>07-08</u> <u>06-07</u> <u>05-06</u> (Rs.) (Rs.)
11. Geographical spread in India: (i) no. of offices (ii) No. of districts covered by these offices * attach a list of IT trained staff on rolls with the vendor as on March 2008	<u>no.</u> <u>total staff *</u>
12. Names of DCCBs other than the present bid for which similar bids have been made / proposed to be made.	-
13. Name and level of certified international quality standards obtained by the Company; if any (enclose copy of certificate)	

## **II. Project Experience and Client Information:**

<b>Particulars</b>	<b>Response</b>
Number and list of similar softwares deployed with ____ as front-end and ____ as back-end, handled in India	1. 2. 3.
For the above projects indicated, please supply the following details for reference purposes;- a)Organisation, b)Contact person & Designation, c)Telephone number, fax, email.	

**End of Part I**

**GROUP I**

**STATE LEVEL IMPLEMENTING AND MONITORING COMMITTEE,  
HARYANA STATE**

**PART II**

**Tender Document  
for  
Deployment and Training of  
Software Package  
For  
Computerisation of 186 PACS in 4 districts of Haryana State**

**FINANCIAL QUOTE**

Date of Issue :

Issued to :

\_\_\_\_\_  
\_\_\_\_\_

No. of Pages : 1

**Due Date for submission: 15.00 hrs on 07 December 2009**

**Group I**

**Cost for deployment and training of software in 186 PACS  
And provide cost of on-demand on-site support for 2<sup>nd</sup> and 3<sup>rd</sup> year**

**(Amt. In Rs.)**

Sr.No.	Activity	
1	Cost of CAS / MIS Software Deployment and Training	
2	Operationalising and Data Entry and validation of past and current data and generation of Day Book	
3	Training to PACS staff on day to day operations of the software	
4	On-demand, on-site support to PACS	
	Grand Total	
	No. of PACS covered by the bid	
	Total cost per PACS	

The Amount should be inclusive of all taxes/duties

**End of Part II**

**STATE LEVEL IMPLEMENTING AND  
MONITORING COMMITTEE,  
HARYANA STATE**

**PART I**

**Tender Document  
For  
Deployment and Training of  
Software Package  
For  
Computerisation of 139 PACS in 5 districts of  
Haryana state  
Group II**

Date of Issue: \_\_\_\_\_

Issued to:

\_\_\_\_\_  
\_\_\_\_\_

No. of Pages:

**Due Date for submission: 15.00 hrs on 07 December 2009**

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## GROUP -II

### **Tender Document for Deployment and Training of Software Package for Computerisation of PACS Under Revival Package**

State Level Implementing and Monitoring Committee (SLIC) for Haryana State desires to computerise the financial accounting work of PACS and set up database of the accounting transactions leading to the generation of the Day Book, Trial Balance, Balance Sheet and Profit and Loss Account and related Ledgers/Registers as indicated in the CAS & MIS instructions. An application software has been developed by SLIC for this purpose and it is to be deployed in **186 PACS in 4 districts viz. Ambala, Karnal, Kurukshetra and Yamunanagar (Group I) and 139 PACS in 5 districts viz. Bhiwani, Mahendragarh, Rewari, Rohtak and Sirsa (Group II) in the first phase.** The district-wise list of 139 PACS in Group II is given in Annexure B. The deployment of the software is to be done by Software Deployment Agencies (SDAs) in these identified PACS.

2. Haryana State Cooperative Apex Bank, Sector-17, Chandigarh invites Tender on behalf of SLIC for **Deployment and Training of the software package for common accounting system** in PACS from reputed SDAs. The scope of the work is as under:

#### **Scope of Work**

- i. Operationalise the software package for PACS common accounting system on the computers available in 139 PACS located in the operational area of 5 DCCBs as per enclosed list.
- ii. Master creation, data entry and validation of past and current year data as per requirement of the software in each of 139 PACS.
- iii. Train at least two staff / members in each of 139 PACS on the day-to-day operations of PC, accounting software, backup, etc.
- iv. Provide on-site support to 139 PACS till the current Day Book and previous month Trial Balance is generated.
- v. Provide on-demand on-site support to 139 PACS for 3 years.

3. **Validity period for the quotation:** Tender shall remain open to acceptance by SLIC **for a period of four months** from the date of opening of the envelope containing the financial quotes. The period may be extended by mutual agreement and the Vendor shall not cancel or withdraw their offer during this period.

4. The Vendor must submit their offer in the prescribed Performa only. Additional information, if desired, to be submitted, may be supplied as an independent write-up.

5. The rates quoted shall be inclusive of all taxes and duties and shall be firm and not be subjected to any variation. NABARD will deduct any applicable Tax at Source and pay the amount, net of such tax, only to the Vendor.

6. **Timely Completion:** The entire work of software deployment, data entry and training should be completed within three months from the date of receipt of letter of award of work.

7. The vendor will have to submit separate technical and financial envelopes. Vendors can bid for Group I or Group II or both. However, **Vendors will however have to submit separate bid for each group.**

8. Earnest money deposit of Rs 1 lakh per vendor (bidding for one or both groups) would be deposited by the vendor in the form of Demand draft or Bank Guarantee in lieu of EMD. The demand draft/ guarantee may be issued in favour of Haryana State Cooperative Apex Bank Ltd., Sector-17, Chandigarh.

9. The Successful vendor who will be awarded the order shall submit security in the form of Bank Guarantee/Demand draft @ 30% of the total cost valid for three years from the date of award of contract.

10. **Confidentiality:** The details of the offer proposed by the Vendor or its acceptance thereof with or without modifications by SLIC shall not be passed in part or full to any third party without SLIC prior written approval.

#### 11. **Minimum requirements of the Software Deployment Agency**

The vendor desirous of quoting for the work should satisfy the following minimum requirements:

i. The vendor should have prior experience in software deployment and training (preferably financial accounting software) in India for at least 3 years, as on **March 31, 2008.**

ii. The vendor should have minimum 28 IT trained staff on its rolls as on March 2008 for Group I and minimum 21 IT trained staff on its rolls as on 31 March 2008 for Group II. The financial bids of Group I will be opened first. The financial bid of Group II in respect of the vendor who would be considered for Group I would be opened only if it has additional 21 IT trained staff on its rolls as on 31 March 2008.

iii. The vendor should have a minimum annual business turnover of Rs. 200 lakhs for Group I and 250 lakhs for Group II from software deployment and training during the past three years and should be in profit during the period. Financial bid of Group I would be opened first. The financial bid of Group II in respect of the vendor who would be considered for Group I would be opened only if it has additional annual business turnover of Rs.250 lakh from Software deployment & training during the past 3 years and should be in profit during the period.

iv. The vendor should possess necessary expertise for training end-users using local language as a medium of instruction.

12. **Price:** The Vendor is required to provide a fixed fee for the entire scope of work, including providing on-demand on-site support to 139 PACS for 3-year period. However, a full breakdown of the 1st year fee into initial cost for deployment and cost for Training to 139 PACS staff should be indicated separately. Charges for on-demand on-site support may be indicated separately for the 2nd and 3rd year.

13. **Terms of Payment:** The terms of payment will be as follows:-

10% of the total cost at the time of operationalising of the software onto the computers available in the 139 PACS and after due approval by SLIC.

25% of the total cost after completion of data entry of past and current data, training of 139 PACS staff on day to day operations of software and providing support to 139 PACS staff till previous month Trial Balance is generated.

25% of the total cost after completion of data entry of past and current data, training of 139 PACS staff on day to day operations of software and providing support to 139 PACS staff till current Day Book is generated.

10% of the total cost on submission of a Performance Bank Guarantee valid for 3 years from the date of award of the contract to SLIC.

15% of the total cost would be paid for on-site support at the end of 2<sup>nd</sup> and 3<sup>rd</sup> year on SLIC being satisfied that the agency has provided appropriate support during the year without any time delay.

14. Agencies desirous of submitting the offer for taking up the work for 139 PACS in Group II should submit their proposal in the Proforma given in Annexure I. **The Technical details and financial details of the Agency's offer should be submitted in two separate sealed envelopes for each group.** The agency should also indicate, in the technical details document, support envisaged/expected from SLIC.

15. Proposals complete in all respects should be submitted in two sealed envelopes along with **a letter stating that the Agency has understood the conditions mentioned in the Tender document and these are acceptable to them. The Vendor should not make any change in the terms and conditions of this Tender Document and give specific confirmation to this effect in the covering letter.** The envelopes shall be addressed to Managing Director, Haryana State Cooperative Apex Bank Ltd, SCO 78-80, Sector-17B, Chandigarh. The envelopes should be marked "**Offer for Deployment and Training of Software Package for Computerisation of 139 PACS in Group II under the Revival Package - Technical Details**" and "**Offer for Deployment and Training of Software Package for Computerisation of 139 PACS in Group II under the Revival Package - Financial Details**". Both the envelopes should be submitted together on or before 3 p.m. on 07 December 2009. The envelopes containing the technical details will be opened at 4.00 p.m. on 07 December 2009 at the office of Haryana State Cooperative Apex Bank Ltd, Head Office, Sector-17, Chandigarh in the presence of agencies or their representatives, should they choose to remain present.

16. A pre-bid meeting will be held at HSCB, HO, Sector-17, Chandigarh at 12.00 pm at 27 November 2009. Interested agencies may attend the meeting to get clarifications on any of the information contained in the Tender document.

17. SLIC does not bind itself to accept the lowest or any tender and reserves the right to accept or reject any or all of the tenders, either in whole or in part without assigning any reasons for doing so.

#### 18. **Arbitration**

i. If any dispute, difference or question shall at any time arise between the parties as to the implementation / execution of this project or concerning anything herein contained or arising out of this Agreement or as to the rights, liabilities and duties of the parties hereunder, that

the decisions of SLIC is final and binding, the same shall be referred to arbitration and a final decision, after giving atleast 30 days notice in writing to the other (hereinafter referred to as

the Notice for Arbitration) clearly setting out the terms of disputes) to a sole arbitrator who shall be appointed as hereinafter provided.

ii. For the purpose of appointing the sole arbitrator referred to above, the SLIC shall send to the SDA within 30 days of the notice of arbitration a panel of three names of persons who shall be presently unconnected with the organization of the SLIC or the SDA.

iii. The Vendors shall on receipt of the names as aforesaid select any one of the persons so named to be appointed as the sole arbitrator and communicate his name to the SLIC within 15 days of receipt of the names. SLIC shall thereupon without any delay appoint the said person as the sole arbitrator. If the SDA fail to communicate such selections as provided above within the period specified, SLIC shall make the selection and appoint the sole arbitrator from the panel notified to the SDA.

iv. If the arbitrator so appointed is unable or unwilling to act or refuse his appointment or Vacate his office due to any reasons whatsoever, another sole arbitrator shall be appointed by selecting from remaining persons on the panel by SLIC.

v. The sole arbitrator shall have power to open up, review and revise any certificate, opinion of decision, requisition or notice and to determine all other matters in dispute which shall be submitted for arbitration and of which notice shall have been given as aforesaid subject to aforesaid. The arbitrator shall be governed by the Indian Arbitration Act in force.

vi. The award of the arbitrator shall be binding and final on the parties. It is hereby agreed that in all disputes referred to the arbitration, the arbitrator shall give a separate award in respect of each dispute or difference in accordance with the terms of reference and award shall be a reasoned award.

vii. The fees, if any, of the arbitrator is required to be paid before the award is made and published, be paid in equal proportion by each of the parties. The cost of the reference and award including the fees, if any, of the arbitrator shall be directed to be borne and paid by such party or parties to the dispute, in such manner or proportion as may be directed by the arbitrator in the award.

viii. SLIC and the SDA also hereby agree that the arbitration under this clause shall be a condition precedent to any right of action under the contract with regard to the matters hereby expressly agreed to be so referred to arbitration.

ix. Securities contained to be rendered notwithstanding any reference or dispute to the arbitration. It is specifically agreed that the SDA shall continue to render their services provided herein with all the diligence, professional skill and tact notwithstanding that any matter, question or dispute has been referred to arbitration.

19. **Liquidated Damages for Delay:** Time is the essence of the contract. If the SDA fails to complete the installation and commissioning as per the period defined in this RFQ and the delay is attributed to SDA, SLIC shall impose Liquidated Damages at a rate of 0.5 % of the total cost per week (Subject to the maximum of 5% of total cost).

## Annexure - B

### Group II

Name of the CCB	Sr. No.	Name of PACS
1.Sirsa	1	Aboobshahar
	2	Alikan
	3	AmritsarNawan
	4	Bani
	5	Bansudhar
	6	Baragudha
	7	Bijjuwali
	8	Chautala
	9	Dawali village
	10	Damdama
	11	Desu Jodha
	12	Dharampur
	13	Ding
	14	Ellenabad
	15	Goriwala
	16	Jamal
	17	Kagdana
	18	Kalanwali
	19	Keharwala
	20	Kharia
	21	Khokhar
	22	Kurangawali
	23	Mallekan
	24	Madhausighana
	25	Nathusari Kalan
	26	Odhan
	27	Ottu
	28	Paniari
	29	Panniwala Mota
	30	Panjuana
	31	Rania
	32	Rori

Name of the CCB	Sr. No.	Name of PACS
	33	Rupawas
	34	Shahpur Begu
	35	Santnagar
	36	Suchan
2.Bhiwani	1	Dinod
	2	Bawani Khera
	3	Miran
	4	Jamalpur
	5	Milakpur
	6	Jui
	7	Biran
	8	Tosham
	9	Patoudi
	10	Siwani
	11	Bidhwan
	12	Obra
	13	Chang
	14	Bhiwani
	15	Kalinga
	16	Manheru
	17	Kungar
	18	Mundhal
	19	Bhageswari
	20	Ranila
	21	Badhra
	22	Dhigawa
	23	Berla
	24	Kadma
	25	Kari Dharni
	26	Bond KALAN
	27	Dadri
	28	Rawaldhi

Name of the CCB	Sr. No.	Name of PACS
	29	Chhappar
	30	Atela
	31	Palri
	32	Jhoju KALAN
	33	Dadibana
	34	Misri
	35	Morwala
3.M/Garh	1	Akoda
	2	Khatodra
	3	Dongra Ahir
	4	Bawania
	5	M/Garh
	6	Satnali
	7	Bhojawas(K)
	8	Sehlang
	9	Kanina
	10	Gudha
	11	Nasibpur
	12	Nangal Dargu
	13	Nijampur
	14	Khatotikalan
	15	Nangal Ch.
	16	Bhojawas(N)
	17	Narnaul
	18	M/Bachood
	19	Sihma
	20	AteliMandi
	21	Balahkalan
4.Rewari	1	Mandhiya (K)
	2	Jharoda
	3	Bawal
	4	Musepur
	5	Guryani
	6	Nangli P.Pur
	7	Kakoria

Name of the CCB	Sr. No.	Name of PACS
	8	Dharuhera
	9	Palhawas
	10	Mundi
	11	Bolni
	12	Motla Kalan
	13	Jonawas
	14	Manethi
	15	Sangwari
	16	Kosli
	17	Dahina
	18	Rewari
	19	Nahar
	20	Sulkha
	21	Gumina
	22	Tatarpur
	23	Bhagwanpur
	24	Khori
	25	Saharanwas
5.Rohtak	1	BahuAkbharpur
	2	Kalanaur
	3	Kahnaur
	4	Jassia
	5	Assan
	6	Basantpur
	7	Bhali Anandpur
	8	Ballab
	9	Meham
	10	Chandi
	11	Lakhan Majra
	12	Kheri Meham
	13	Kiloi
	14	Behalba
	15	Madina
	16	Kharwar
	17	Sampla

Name of the CCB	Sr. No.	Name of PACS
	18	Ismaila
	19	Khidwali
	20	Rohtak
	21	Bhalaut
	22	Seman

## Group II

### ANNEXURE – I - Format for submission of Quotation – Technical Details

**Please ensure that your response clearly answers all the questions. If you use additional schedules or documentation to support your response, make sure that they are clearly cross-referenced to the relevant question.**

#### **I. Basic Information Of Company**

<b>Particulars</b>	<b>Response</b>
1. Registered name	
2. Name and Designation of the authorized official responding to this request	
3. Contact telephone, fax number and E-mail address	
4. Registration number with date of registration	
5. Registered Office (address)	
6. Legal form of organisation	
7. Name and address of Parent company, if any	
8. Brief description of the organization including date of incorporation, list of major business areas and divisions, list of products and services provided, key milestones in it's development (not more than one A4 size sheet)	
9. A brief account of software deployment and training services provided	
10. <b>Financial:</b> (i) <b>Turnover:</b> (ii) <b>Profit:</b> (iii) copies of audited financial statements viz. Balance sheet & Profit & Loss A/c. for the last two years to be enclosed	<u>07-08</u> <u>06-07</u> <u>05-06</u> (Rs.) (Rs.)
11. Geographical spread in India: (i) no. of offices (ii) No. of districts covered by these offices * attach a list of IT trained staff on rolls with the vendor as on March 2008	<u>no.</u> <u>total staff *</u>
12. Names of DCCBs other than the present bid for which similar bids have been made / proposed to be made.	-
13. Name and level of certified international quality standards obtained by the Company; if any (enclose copy of certificate)	

## **II. Project Experience and Client Information:**

<b>Particulars</b>	<b>Response</b>
Number and list of similar softwares deployed with ____ as front-end and ____ as back-end, handled in India	1. 2. 3.
For the above projects indicated, please supply the following details for reference purposes;- d)Organisation, e)Contact person & Designation, f)Telephone number, fax, email.	

**End of Part I**

**GROUP II**

**STATE LEVEL IMPLEMENTING AND MONITORING COMMITTEE,  
HARYANA STATE**

**PART II**

**Tender Document  
for  
Deployment and Training of  
Software Package  
For  
Computerisation of 139 PACS in 5 districts of Haryana State**

**FINANCIAL QUOTE**

Date of Issue :

Issued to :

\_\_\_\_\_  
\_\_\_\_\_

No. of Pages : 1

**Due Date for submission: 15.00 hrs on 07 December 2009**

**Group II**

**Cost for deployment and training of software in 139 PACS  
And provide cost of on-demand on-site support for 2<sup>nd</sup> and 3<sup>rd</sup> year**

**(Amt. In Rs.)**

Sr.No.	Activity	
1	Cost of CAS / MIS Software Deployment and Training	
2	Operationalising and Data Entry and validation of past and current data and generation of Day Book	
3	Training to PACS staff on day to day operations of the software	
4	On-demand, on-site support to PACS	
	Grand Total	
	No. of PACS covered by the bid	
	Total cost per PACS	

The Amount should be inclusive of all taxes/duties

**End of Part II**

